

Senior Mobility Planning Toolkit





HOW TO PLAN FOR SUCCESS

Before you begin any conversations about a senior driver's safe driving and mobility needs, follow these four easy steps:

- 1. Do Your Research
- 2. Prepare for Respectful Conversations
- 3. Assess Your Loved One's Driving Ability & Modify
- 4. Put a Mobility Plan into Action

On the following pages, review the worksheets and checklists to help you complete each step.

PROJECT PLAN STEPS

create a successful
mobility plan for your

More resources are available at seniordriving.aaa.com.



SAFE DRIVING STATISTICS FOR SENIORS

Jot down some of the facts you have learned about the state of safety for senior drivers that will resonate with your loved one:	
	STEP 1: DO YOUR RESEARCH
	Document the facts abou
	safe driving challenges
	for seniors as well as you
	loved one's current
	health status, financial
	means and driving ability
	Do not forget to include
	medications. Many
	medications can influenc
	safe driving.

Refer back to section, **Is It Time**, in the online module for safety statistics. You may also go to <u>aaafoundation.org</u> to review the "Older American Drivers and Traffic Safety Culture: A LongROAD Study" for more statistics.



CURRENT HEALTH STATUS

Knowing your loved one's health status is important because you can assess together what health issues may affect safe driving ability. If you do not know your loved one's current health status, write down observations with vision, hearing, mobility or cognition that may be of concern. Also, reach out to other family members to include their observations as well.

Medical Condition	How it affects driving	Any observations
Vision Status	How it affects driving	Any observations
Hearing Status	How it affects driving	Any observations
Motor Skills Status	How it affects driving	Any observations
Cognitive Status	How it affects driving	Any observations

STEP 1: DO YOUR RESEARCH

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safe driving.

The National Highway Traffic Safety Administration has various brochures located at seniordriving.aaa.com that provide more helpful information to modify driving behaviors while living with common medical conditions such as diabetes.



CURRENT MEDICATIONS

Most seniors are taking at least one medication and most likely more. Take the time to review your loved one's current list of medications and their potential side effects that inhibit safe driving.

Medication	Side Effects	Any Observations

STEP 1: DO YOUR RESEARCH

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safe driving.

Use Roadwise R_{x_0} a free, confidential, online tool developed by the AAA Foundation for Traffic Safety. Adults can use it to explore how medications may affect safe driving. More information is located at:

seniordriving.aaa.com/understanding-mind-body-changes/medical-conditions-medications.



FINANCIAL MEANS FOR MOBILITY CHANGES

Caregivers and senior drivers alike may have financial concerns since many seniors are on fixed incomes. If it is determined that needed changes must happen such as buying or leasing a new car or utilizing alternate transportation options to fit the senior driver's mobility needs, it is important to determine the costs associated with these changes. Once the financial costs are determined, caregivers can work with a senior driver to design a mobility plan that is realistic, affordable and acceptable to all.

Cost Type	Current Costs	Future Costs
Fuel		
Maintenance		
Tires		
Insurance		
License, Registration & Taxes		
Depreciation		
Finance		
Public Transportation		
Private Taxi Services		
Other Transportation Services		
Other		
Other		
	Total	Total

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Review AAA's <u>Your Driving Costs</u>, an informational brochure published annually by AAA to help you calculate what you are paying to drive.



MINIMIZE NEGATIVE IMPACTS OF A SAFETY CONVERSATION

In reality, it is difficult for many loved ones to acknowledge a proverbial elephant in the room. Before you start a conversation, know why you want to meet, know potential sources of stress so everyone sees "the elephant in the room", and determine the best person to actually converse with your senior loved one.

Why do you want to discuss your senior driver's safe driving needs?

Question	Yes or No. Provide details if necessary.
Have there been recent	
traffic violations/crashes?	
Is there a recent health	
change causing concern?	
Has anyone reached out to	
you with driving concerns?	
Are you just planning?	
Other	

What are the potential sources of stress caregivers and the senior driver may be experiencing about a concerned safety issue?

Source of Stress	why? Provide details if necessary.
Loss of Freedom and	
Sociability	
Financial Constraints	
Physical Safety	
Other	

who will lead the conversation(s) with your senior driver?	wny?

STEP 2: PREPARE FOR RESPECTFUL CONVERSATIONS



PREPARE & PRACTICE FOR THE CONVERSATION(S)

As you prepare, verse yourself in successful negotiation tactics that provide win-win scenarios. Additionally, practice makes perfect. You and other loved ones know your senior driver well. Take the time to practice from both the perspective of the messenger and from the perspective of the senior driver. These guidelines will help minimize heart-wrenching situations that may jeopardize the goal of the meetings: safe mobility for your senior loved one.

Negotiate for positive results when you have a conversation:

- 1. Separate people from the problem.
- 2. Focus on Interests, not positions.
- 3. Invent or create options for mutual gain.
- 4. Use objective criteria taking the emotion out of the conversation.

When to have a conversation:

- Select the best day of the week. Make sure you and your loved one
 have enough time to have a thorough discussion without potential time
 constraints.
- Select the best time during the day. For many, mid-morning may be a
 time when one is alert, responsive, and in a good mood. Make sure to
 select a time that minimizes any rescheduling of a routine. For
 example, do not select a time when someone typically goes to church or
 has morning coffee with friends at the local coffee shop. What is most
 important is each of you agrees on the best time.
- Select a neutral location. You will not want it to appear that you (or anyone else) is attacking or ganging up on the individual.
- Have your resources ready. Plan to provide safe driving information to assist your loved one. Although you may have analyzed and researched lots of information, this may be the first time your loved one is digesting the idea.
- Considerations. Determine the consequences and other issues that may arise in conjunction with "driving retirement". Should the senior "age in place," continue living where they are, or move to an area that has better access to public transportation? Are they comfortable with using public transportation? Is a friend or family member available to practice using public transportation or a service such as Uber with the senior so they feel more confident?

STEP 2: PREPARE FOR RESPECTFUL CONVERSATIONS



ROLE-PLAY SCENARIOS

Choose a scenario referenced below or create your own. Make sure you play both the role of the messenger and the senior driver. Not only will you be able to anticipate some potential roadblocks while you practice, you will infuse more empathy for the challenges your senior loved one may be facing. Prior to any negotiation with the individual, go through at least ONE of the role-play scenarios with a friend or family member. If possible, choose another individual invested in this process.

Scenario Group 1

Consider these issues regarding safe driving/driver safety. Role-play through a conversation with the people mentioned:

- My 88-year-old father drinks two scotch whiskeys at happy hour and drives home. He claims this is safe.
- My 84-year-old mother had an event last week where she drove her car
 to a local store located approximately 5 minutes from home; she was
 found 7 hours later. She does not know what happened or how she got
 there. A doctor evaluated my mother at the hospital and told her she
 was "fine".

Scenario Group 2

Consider these issues regarding your own safe driving status. Consider a reversed role-play as if you are the driver:

- I have had two crashes in the last 21 days.
- I am 68 years old and have received several tickets in the last few months.

Continued on next page

STEP 2: PREPARE FOR RESPECTFUL CONVERSATIONS



ROLE-PLAY SCENARIOS, CONTINUED

Prior to any negotiation with the individual, go through at least ONE of the role-play scenarios with a friend or family member. If possible, choose another individual invested in this process.

Scenario Group 3

Consider these issues regarding physical limitations:

- I am 84 years old and use a walker due to my bad knees and weakness. I believe I can still drive safely within our small town.
- My mother's 92-year-old friend is having difficulty driving, but her children refuse to discuss the subject with her. My mother would like to broach the subject without risking her friendship or incurring the wrath of her family.
- I have a 94-year-old father who is not stable on his feet, and his doctor says that he should not drive.
- My father is 91 years old and still driving. We have heard reports from
 the community of his erratic and reckless driving (We live in other
 towns). It is doubtful he would just surrender the keys to his vehicle. We
 are afraid he may crash or hurt himself or, worse, hurt or kill someone
 else.
- Mom shows signs of dementia. She only drives short distances, and my sister always accompanies her.

Continued on next page

STEP 2: PREPARE FOR SUCCESSFUL CONVERSATIONS



ROLE-PLAY SCENARIOS, CONTINUED

Prior to any negotiation with the individual, go through at least ONE of the role-play scenarios with a friend or family member. If possible, choose another individual invested in this process.

Scenario Group 4

Consider these issues regarding alternate transportation:

- I am too anxious and uncomfortable about using transportation services to stop driving myself.
- We have talked with Mom about our concerns and have encouraged her to just let us take her where she needs to go, but her pride is getting in the way, and she gets very upset with us.
- When my brother approached my dad about his driving, my dad was reasonable about it. My dad commented he could not afford to stop driving because using a taxi or shuttle service would be too expensive.

Scenario Group 5

Consider these issues regarding care and concern for others:

- I work as a caregiver for seniors, and I am concerned about the driving safety of some of my clients.
- How can I make sure I do not make my dad angry if I talk to him about his driving?
- How do I get my dad to complete a driving assessment without offending him?
- If I could ride along with my mother to observe her driving, I would do it, but, unfortunately, I live in a different state visiting only a few times each year. How can I check in on her driving?

STEP 2: PREPARE FOR RESPECTFUL CONVERSATIONS



EVALUATING THE RIGHT DRIVER ASSESSMENT OPTIONS

Many families may urgently take the keys away from a senior driver when a safety incident occurs. Avoid the automatic reaction and take the proper steps to evaluate the senior's safe driving ability. The results may surprise you. Sometimes simple adjustments can avoid another safety incident and extend the safe driving ability of a senior. As you review the assessment options, look at your state's licensing policies and practices. You may need to coordinate licensing requirements with assessment results.

STATE RESOURCES*

AAA Northeast has put together resources for senior drivers by state that may include links to state licensing policies and practices. Review your senior driver's state licensing requirements before you determine which assessment tool is the right choice for your loved one. Click on a state below to review the requirements. (Press **Ctrl+Click**)

<u>Connecticut</u> <u>Massachusetts</u> <u>New Hampshire</u>

New Jersey New York Rhode Island

Jot down appropriate licensing policies and practices below for easy reference in the future:

*IMPORTANT: We offer state-specific resources for your convenience, and we will do our best to keep the links and active resources up-to-date. From time to time, website addresses and active resources may change.

STEP 3: ASSESS YOUR LOVED ONE'S DRIVING ABILITY & MODIFY

assessing driving ability
before you meet with
your senior driver. Fear
may impel loved ones to
take the keys away after
one stumble. As you
converse with your loved
one, work together to
choose the right option.
Sometimes simple
modifications to the car
and adjusting some
driving habits can extend

Resources by state are located towards the back of this document.



ASSESSMENT OPTIONS

AAA ASSESSMENT TOOLS

AAA offers effective assessments that may be a good starting point. These assessments are convenient and easy to use in your own home.

- <u>Driver 65 Plus Self-Assessment</u>: This is a self-rating tool designed to help a senior driver examine his or her own safe driving ability.
- <u>Roadwise ReviewTM Online Assessment</u>: This is an online and interactive assessment. A senior driver will need another person to assist with the various exercises.

CONFIDENTIAL & INDEPENDENT ASSESSMENTS

- Physicians, hospitals, occupational therapists and driver rehabilitation specialists can help assess at what level a medical condition impairs driving or help counsel a driver about appropriate interventions to extend safe driving. If the driver or a family member requests an evaluation, the evaluation results will remain private due to HIPAA.
- It is best to call your health insurance provider to find options of coverage and to locate medical professionals in your area.

STATE-MANDATED ASSESSMENTS

• If there is a serious impairment that requires urgent intervention, a physician, law enforcement representative or family member can report a concern about a driver to their state's Department of Motor Vehicles (DMV)/Registry of Motor Vehicles' (RMV) medical advisory board. The medical advisory board will send the driver to take a mandatory road test to evaluate physical and cognitive ability. If the person fails the road test, his or her driver's license is void.

Write down any organizations or professionals you would like to contact:

Name	Contact Information	

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You can locate AAA Assessment tools at seniordriving.aaa.com/evaluate-your-driving-ability.



MAKING SOME DRIVING CHANGES

It is important to know many seniors will outlive safe driving abilities by 6-10 years. Even though we may outlive our ability to drive, there are many options available to modify driving behaviors to extend a senior's driving career.

Here are some helpful tips to review with your loved one:

Tip 1: Understand how we age. The natural aging process affects vision, hearing, reaction time and mental fitness. Learn what changes are happening with your loved one and then learn how to adjust to these natural changes while driving. The <u>Older and Wiser Driver</u>
 <u>Brochure</u> will get you started in understanding the aging process with recommendations to help compensate for these changes.

Jot down specific age-related changes your loved one is experiencing:		

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You can locate the **Older and Wiser Brochure** at seniordriving.aaa.com/tools-additional-resources.



MAKING SOME DRIVING CHANGES CONTINUED

Tip 2: Take a class. Your loved one may never have taken formal
driving instruction before he or she started driving. AAA Northeast
offers Driver Improvement courses for members. Sometimes a little
refresher may build confidence in a senior's driving ability. To learn
more go to AAA Northeast's website at: aaa.com/driverimprovement.

Jot down the classes with dates, times and locations convenient for your senior driver:
 Tip 3: Find smart car features to help with physical adjustments. Whether buying a new car or learning more about the features of your senior's existing car, vehicle features and technology have come a long way since your senior began driving. There are various adaptive features designed specifically for seniors such as pedal extenders and special mirrors.
Jot down the specific safety and comfort features you would like to explore that may help your loved one drive more comfortably and safely:

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To find the right car for your senior or have a **CarFit** expert recommend Modifications, visit: seniordriving.aaa.com/SmartFeatures.



MAKING SOME DRIVING CHANGES CONTINUED

• Tip 4: Maintain Your Senior Driver's Car. Make sure you maintain the car well by following a regular and consistent maintenance schedule to ensure the car is in optimal working order. Here are some quick maintenance tasks you and your loved one can check to ensure they are in working order. A periodic check-up by a professional repair shop is recommended. For AAA Approved Auto Repair facilities visit www.AAA.com/automotive

Car Maintenance Task	In Working Order? Yes or No
Clean Windshield	
Test Wiper Blades	
Clean Headlights & Signal Lights	
Properly Inflate Tires	
Check Vital Fluids	

• **Tip 5: Develop healthy regimens**. Work on developing nutritional, physical and mental fitness regimens for your senior to enhance flexibility, motility and increase mental acuity. Work with a healthcare professional if needed.

Exercises to Do	Mental Tasks to Do	Items to Add to Diet

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More resources available at seniordriving.aaa.com/SmartFeatures.



MOBILITY PLAN WORKSHEET

Use a worksheet to design a custom mobility plan for your senior driver or retired driver. Families working together can make a successful transition.

Here are some helpful tips when designing your own plan:

- Explore other forms of transportation and recognize some options may complement or substitute a senior's driving.
- Document your senior's mobility needs noting regular and recurring transportation needs.
- Locate resources based on impromptu needs to ensure complete flexibility.
- Design a plan that has a monthly as well as a weekly view of transportation needs.
- Distribute to all who need to be aware of your loved one's transportation schedule.
- Place the worksheet in a convenient place digitally or physically so you can easily reference it on a regular basis.
- Review the transportation plan periodically to ensure the plan continually meets your senior loved one's needs.

AAA's Mobility Plan Worksheet

Attached within this toolkit is **AAA's Mobility Plan Worksheet**; you may use it as an alternative to creating your own custom mobility plan.

Go to the Mobility Plan Worksheet directly to start planning. (Press Ctrl+Click)

STEP 4: PUT A MOBILITY PLAN INTO ACTION

driver have created

positive dialogue and

agreements regarding

safe driving ability, it is

important to put a

mobility plan in place to

ensure your loved one

feels independent, free

and in control of his or

her life even if the senior

driver becomes a retired

...

The **Mobility Plan Worksheet** is located towards the end of this document after the state resources pages.



Ctrl+Click to go to Page 11

CONNECTICUT TRANSPORTATION RESOURCES FOR SENIORS

AAA'S DRIVER LICENSING POLICIES AND PRACTICES DATABASE

This AAA website is designed to provide "one stop shopping" for information on state driver licensing policies and practices affecting older and medically-at-risk drivers.

Go to **lpp.seniordrivers.org/lpp/** to learn more.

TRANSPORTATION SERVICES

For a complete list of Connecticut Transportation Services, please visit: **211ct.org** and select **Transportation**.

AGENCY ON AGING OF SOUTH CENTRAL CONNECTICUT, INC.

One Long Wharf Drive, Floor 2 New Haven, CT 06511 (203) 785-8533 aoascc.org

Towns Served:

Ansonia, Bethany, Branford, Derby, East Haven, Guilford, Hamden, Madison, Meriden, Milford, New Haven, North Branford, North Haven, Orange, Oxford, Seymour, Shelton, Wallingford, West Haven and Woodbridge

NORTH CENTRAL CONNECTICUT AREA AGENCY ON AGING

New Park Office & Conference Center 151 New Park Avenue, Suite 15 Hartford, CT 06106

(860) 724-6443 ncaaact.org

Towns Served:

Andover, Avon, Berlin, Bloomfield, Bolton, Bristol, Burlington, Canton, East Granby, East Hartford, East Windsor, Ellington, Enfield, Farmington, Glastonbury, Granby, Hartford, Hartland, Hebron, Manchester, Marlborough, New Britain, Newington, Plainville, Plymouth, Rocky Hill, Simsbury, Somers, Southington, South Windsor, Stafford, Suffield, Tolland, Vernon, West Hartford, Wethersfield, Windsor and Windsor Locks





TRANSPORTATION SERVICES, CONTINUED

SENIOR RESOURCES AGENCY ON AGING

19 Ohio Avenue, Suite 2 Norwich, CT 06360 (860) 887-3561

seniorresourcesec.org

Towns Served:

Ashford, Bozrah, Brooklyn, Canterbury, Chaplin, Chester, Clinton, Colchester, Columbia, Coventry, Cromwell, Deep River, Durham, Eastford, East Haddam, East Hampton, East Lyme, Essex, Franklin, Griswold, Groton, Haddam, Hampton, Killingly, Killingworth, Lebanon, Ledyard, Lisbon, Lyme, Mansfield, Middlefield, Middletown, Montville, New London, North Stonington, Norwich, Old Lyme, Old Saybrook, Plainfield, Pomfret, Portland, Preston, Putnam, Salem, Scotland, Sprague, Sterling, Stonington, Thompson, Union, Voluntown, Waterford, Westbrook, Willington, Windham and Woodstock

SOUTHWESTERN CONNECTICUT AGENCY ON AGING

10 Middle Street Bridgeport, CT 06604 (203) 333-9288

swcaa.org

Towns Served:

Bridgeport, Darien, Easton, Fairfield, Greenwich, Monroe, New Canaan, Norwalk, Stamford, Stratford, Trumbull, Weston, Westport and Wilton

WESTERN CONNECTICUT AREA AGENCY ON AGING

84 Progress Lane, 2nd Floor Waterbury CT 06705

(203) 757-5449

wcaaa.org

Towns Served:

Barkhamsted, Beacon Falls, Bethel, Bethlehem, Bridgewater, Brookfield, Canaan, Cheshire, Colebrook, Cornwall, Danbury, Goshen, Harwinton, Kent, Litchfield, Middlebury, Morris, Naugatuck, New Fairfield, New Hartford, New Milford, Newtown, Norfolk, North Canaan, Prospect, Redding, Ridgefield, Roxbury, Salisbury, Sharon, Sherman, Southbury, Thomaston, Torrington, Warren, Washington, Waterbury, Watertown, Winchester, Winsted, Wolcott and Woodbury

Continued on next page



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TRANSPORTATION SERVICES, CONTINUED

ADDITIONAL RESOURCES

AARP			(888) 687-2277
CT Commission on Aging			(860) 240-5200 cga.ct.gov/coa
CT Transit	CT Transit	(860) 525-9181	cttransit.com
	Metro North	(877) 690-5114	mta.info/mnr
	Shore Line East	(800) 255-7433	shorelineeast.com
Department of Motor Vehicle (DMV)	S	ct.gov/dm	(860) 263-5700 v & ct.gov/experienced
Department of Public Health			(860) 509-8000 ct.gov/dph
State Department on Aging			(866) 218-6631 ct.gov/agingservices

DRIVER EVALUATIONS

Long-term Care

EASTER SEALS MOBILITY CENTER

Joan Cramer MS, OT/L, DRS. Occupational Therapist and Driver Rehabilitation Specialist coordinate the Mobility Center. **For Driver Assessment Scheduling,** call the Mobility Center below:

158 State Street	(203) 630-2208
Meriden, CT 06450	(203) 634-0341

CONNE



ct.gov/longtermcare

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MASSACHUSETTS TRANSPORTATION RESOURCES FOR SENIORS

AAA'S DRIVER LICENSING POLICIES AND PRACTICES DATABASE

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Go to lpp.seniordrivers.org/lpp/ to learn more.

TRANSPORTATION SERVICES

800AGEINFO.COM

This website is a joint effort between the MA Executive Office of Elder Affairs and The Mass Home Care Association, and you can obtain information on alternatives to driving within your community.

MASSMOBILITY

MassMobility is MA Health and Human Services (HHS) initiative to increase mobility for seniors, veterans and others who lack transportation access in Massachusetts. Transportation services are available in many cities and towns for people who prefer not to drive.

mass.gov/eohhs/gov

MassMobility Resource List

Select **Special Commissions & Initiatives**, Select **Human Service Transportation**, **Select MassMobility**

Veterans (additional options)

mass.gov/eohhs/gov/commissions-andinitiatives/hst/for-veterans.html

MASSACHUSETTS REGISTRY OF MOTOR VEHICLES (RMV) RESOURCES:

The MA Registry of Motor Vehicles offers dedicated resources for senior drivers.

MARMV

massrmv.com/rmv/seniors/



MASSACHUSETTS DRIVER EVALUATION RESOURCES FOR SENIORS

Many hospitals, rehabilitation centers, and occupational therapists offer driving evaluations. Several safety organizations offer older driver training. Here is a comprehensive list of driving evaluation programs and driver training classes in Massachusetts and Southern New Hampshire. This is a list not an endorsement.

Adaptive Driving Program, Inc.

250 Milton Street, Suite LL002 Dedham, MA 02026-2904 (508) 626-6568

Berkshire Medical Center

725 North Street Pittsfield, MA 01201 (413) 447-2200

Beth Israel Deaconess Medical Center DriveWise Program

300 Brookline Avenue Boston, MA 02215 (617) 667-4074

Beverly Hospital Hunt Center

75 Lindall Street Danvers, MA 01923 (978) 774-4400 ext. 4050

Braintree Rehabilitation Hospital

250 Pond Street Braintree, MA 02184 (781) 348-4017

Driving Solutions

N. Reading, MA 01864 (508) 878-9583 drivingsolutionsjudy@gmail.com drivingsolutionsforyou.com

Emerson Hospital Center for Rehabilitative and Sports Therapies Keys to Independence Program

310 Baker Avenue Concord, MA 01742 (978) 287-8244

Fairlawn Rehabilitation Hospital

189 May Street Worcester, MA 01602 (508) 791-6351

New England Rehabilitation Hospital

2 Rehabilitation Way Woburn, MA 01801 (781) 935-5050

Newton-Wellesley Hospital

159 Wells Avenue Newton, MA 02459 (617) 243-6172

Northeast Rehabilitation Hospital

70 Butler Street Salem, NH 03079 (603) 893-2900

Spaulding Rehabilitation Hospital

300 First Avenue Charlestown, MA 02129 (617) 952-6200

Spaulding Rehabilitation Hospital

Cape Cod, 311 Service Road East Sandwich, MA 02537 (508) 833-4141 Sandwich (508) 240-7203 Orleans

Sturdy Memorial Hospital

211 Park Street Attleboro, MA 02703 (508) 236-7380

MASS SNH



DRIVER TRAINING PROGRAMS

Here is a list of companies offering driver-training programs in MA:

AAA Driver	Improvement	Program

aaa.com/driverimprovement

AARP Smart Driver Course

(888) 687-2277

Central Massachusetts Safety Council West Boylston, MA

(508) 835-2333 ext. 23

Safety Council of Western, N.E. 1000 Wilbraham Rd Springfield, MA 01109

(413) 783-1632

In Control Advanced Driver Training 188 Main Street, Suite 202 Wilmington, MA 01887

(978) 658-4144



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NEW HAMPSHIRE

NEW HAMPSHIRE TRANSPORTATION RESOURCES FOR SENIORS

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Go to lpp.seniordrivers.org/lpp/ to learn more.

NH DEPARTMENT OF SAFETY

NH Department of Safety
Division of Motor Vehicles (DMV)

23 Hazen Drive, Concord, NH 03305 Telephone: (603) 227-4000

TRANSPORTATION SERVICES

MEDICALD MEDICAL TRANSPORTATION PROGRAM

Assists individuals enrolled in Medicaid to have access to necessary medical services.

(603) 271-3770 or (800) 852-3345 ext. 3770 (in state only)

Medicaid Client Services Transportation Unit

www.dhhs.state.nh.us/ombp/medicaid/
Select Medicaid Provider Services,
Select Transportation Services



TRANSPORTATION SERVICES, CONTINUED SERVICE LINK & BEAS TRANSPORTATION SERVICES

Call Service Link for information about how to locate transportation providers. Service Link also has information about locally supported transportation resources the faith community or volunteer programs may offer.

The Bureau of Elderly and Adult Services funds transportation programs for seniors and disabled adults in some areas of the State. Call Service Link to locate these programs.

Service Link

(866) 634-9412

www.servicelink.nh.gov

NH RIDESHARE

NH Rideshare is a free commuter matching service provided by the NH Department of Transportation and dedicated to finding an alternative way for commuters to travel to and from work.

NH Rideshare

(800) 462-8707

www.nh.gov/dot/programs/rideshare

NH DEPARTMENT OF TRANSPORTATION (NH DOT)

To find public transportation information and providers, go to the NH DOT website and locate the Rail and Transit information.

NH DOT

www.nh.gov/dot/org/aerorailtransit/railandtransit

NH-2

NH Transit Association

The New Hampshire Transit Association's mission is to provide information, education and support to New Hampshire transportation providers and to improve mobility for New Hampshire citizens.

NH Transit Association

www.nhtransit.com



NEW HAMPSHIRE

NEW HAMPSHIRE DRIVER REHABILITATION SPECIALISTS

Drive Ability at Exeter Hospital

4 Alumni Drive Exeter, NH 03833

Contact:

Staci L. Frazier, OTR/L, CDI, CDRS (603) 580-7927

Contact:

Ken Jones (603) 580-7927

Contact:

Deb McAuley (603) 580-7927

Northeast Rehabilitation Hospital

70 Butler Street Salem, NH 03079

Contact:

Ms. Amanda L. Plourde, COTA/L, CDI, CDRS (603) 681-3212

Ride-Away Handicap Equipment Corp.

54 Wentworth Avenue Londonderry, NH 03053

Contact:

(603) 437-4444





HAMPSHIRE

NEW HAMPSHIRE LICENSE RENEWAL RULES FOR OLDER DRIVERS

TIME LIMITS: All drivers must renew every five years.

VISION TEST: A vision test is required at renewal.

DMV personnel will conduct the test free. Drivers who need more accurate testing or have apparent eye defects may be required to have an additional exam conducted by an outside ophthalmologist or optometrist. These eye professionals must complete an eye exam report and conduct the exam within 30 days of the renewal request.

WRITTEN TEST: Not generally required at renewal.

ROAD TEST: May be required at renewal at the discretion of DMV personnel.

POSSIBLE LICENSE RESTRICTIONS:

The DMV can place restrictions or conditions on a driver's license after administering a driving test and discussing possible restrictions with the driver. The most common restriction for older drivers is to require glasses or corrective contact lenses.

OTHER COMMON REQUIREMENTS THE DMV MAY IMPOSE ON OLDER DRIVERS INCLUDE:

- Outside mirrors on a vehicle.
- Vehicles equipped with a mechanical aid.
- Vehicles equipped with automatic transmission.
- Driving only while wearing a prosthetic aid.
- Daylight driving only.

How to Request an Unsafe Driver Investigation in New Hampshire

Unlike most states, New Hampshire does not have a formal process for reporting drivers suspected of becoming unsafe. For specific concerns about an individual driver, contact the main office of the New Hampshire DMV at **(603) 227-4000**.

HOW TO GET A LICENSE REINSTATED

Procedures for reinstating a driver's license suspended or revoked differ according to circumstance. For specific information about an individual license, contact the local DMV office.



NEW HAMPSHIRE

DISABLED DRIVER PARKING AND LICENSE PLATE PLACARDS

HOW TO GET PARKING PLACARDS OR LICENSE PLATES FOR A DISABLED DRIVER

Drivers with impaired mobility may receive disabled person parking placards and license plates if a licensed medical practitioner certifies the driver's condition.

The placards and plates are available for those who:

- Cannot walk without assistance from either a person or assistive device, such as a cane or crutch.
- Have severe lung disease.
- Use portable oxygen.
- Have a severe cardiac condition.
- Are severely limited in the ability to walk due to an arthritic, neurological or orthopedic condition.

To obtain a disabled placard or plate:

- Complete and sign an application for walking disability privileges.
- Have a licensed physician, podiatrist, advanced practice registered nurse or physician's assistant complete the *Medical Provider Information* portion of the form.
- Make a copy of the current vehicle registration.
- If applying for a disabled-person license plate, complete an application for vanity plates.
- Include all required fees. A permanent disabled person placard and a travel placard are free. Temporary placards cost \$6. Permanent disabled person plates cost \$8; special vanity plates cost \$33.
- Mail the documentation and required fees to the Walking Disability Office on the form.



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NEW JERSEY TRANSPORTATION RESOURCES FOR SENIORS

AAA'S DRIVER LICENSING POLICIES AND PRACTICES DATABASE

This AAA website is designed to provide "one stop shopping" for information on state driver licensing policies and practices affecting older and medically-at-risk drivers.

Go to lpp.seniordrivers.org/lpp/ to learn more.

REDUCED FARE PROGRAM

SENIOR CITIZEN/DISABLED RESIDENT TRANSPORTATION ASSISTANCE PROGRAM

Many NJ senior citizens and people with disabilities require assistance in meeting their need for available and accessible transportation. To meet this need, monies from casino tax revenues are available to the counties for local para-transit services. Services may include door-to-door and fixed route service and, local/user-fare subsidies.

Individuals 60 and over can find out about the availability of services in his/her county from his/her *Area Agency on Aging* by calling **1+ (877) 222-3737.**

ONE-HALF FARE

People with disabilities and senior citizens age 62 and older have round-the-clock discounts on bus fares and trains available to them. The fares are no more than one-half the regular one-way fare on all intrastate bus and rail routes and most interstate bus and rail routes into adjacent states (e.g., New York, Pennsylvania.) Excluded are those not accepting the NJ TRANSIT round trip excursion fare. Only the person to whom it is issued and kept in that person's possession during the entire ride, may use the NJ TRANSIT ID Card, which is not transferable. If the card is lost or stolen, an application must be made for a replacement card.

REDUCED FARE PROGRAM ID CARD

In order to be eligible for a reduced fare, elderly or people with disabilities must present either a valid **Medicare card** or a **Reduced Fare Program identification card** upon boarding a bus or purchasing a train ticket. The reduced fare card will be valid until age 65, at which time most individuals receive a Medicare card. At age 65, all persons not possessing a Medicare card must submit an application for a (new) **Reduced Fare Program ID card** whether or not they had one previously.

www.njtransit.com/tm/tm servlet.srv?hdnPageAction=ParaTransitTo



NEW JERSEY

REDUCED FARE PROGRAM, CONTINUED

People with Disabilities under Age 62

People with disabilities under age 62 who do not have a Medicare Card should write to the **Reduced Fare Program** for an application. This form must be completed by the applicant and a physician and returned to New Jersey Transit.

To apply for a Reduced Fare ID card, write:

Reduced Fare Program NEW JERSEY TRANSIT

180 Boyden Avenue Maplewood, NJ 07040

TRAVEL ATTENDANT/GUIDE

People with disabilities who require the assistance of a travel attendant or guide in order to use public transportation in NJ may have their travel attendant/guide accompany them without additional charge. To be eligible, one must first obtain a special identification card that will state that the holder requires the assistance of a travel attendant/guide in order to use public transportation. A physician must certify this application.

To apply for this card, write:

Reduced Fare Program NEW JERSEY TRANSIT

180 Boyden Avenue Maplewood, NJ 07040 Telephone: (973) 378-6401

RAIL SERVICE

For rail passenger service, presentation of a valid **Medicare Card** or **Reduced Fare ID Card**, together with the proper reduced fare, is all that is required. **NOTE**: Not all rail service honors the Reduced Fare Program.



NEW JERSEY

REDUCED FARE PROGRAM, CONTINUED

BUS SERVICE

For bus service, program participants must present to the bus operator or ticket agent a valid **Medicare Card** or **Reduced Fare ID Card** for each ride, together with the proper reduced fare. On interstate private buses (most buses not marked NJ TRANSIT), program participants must also present a **Reduced Fare Ticket** each time they ride. Individuals 62 or over may contact his/her Area Agency on Aging.

For additional information about the **Reduced Fare Program**, please contact:

Reduced Fare Program NEW JERSEY TRANSIT

180 Boyden Avenue Maplewood, NJ 07040 (973) 378-6401 or 1+(800) 772-2287



PUBLIC TRANSPORTATION RESOURCES

PATH

Rail service between Essex & Hudson Counties and New York www.panynj.gov/path/ (800) 234-7284

New Jersey Transit

Bus and rail service throughout New Jersey njtransit.com
(800) 955-2321

Patco

Rail service between Camden County and Philadelphia septa.org

(215) 580-7800

Academy Bus Lines

Bus service between Northern New Jersey and New York academybus.com

(800) 442-7272

Decamp Bus Lines

Bus service between Northern New Jersey and New York decamp.com

(800) 631-1281

Lakeland Bus Lines

Bus service between Morris, Somerset, Sussex & Union Counties and New York lakelandbus.com (973) 366-0600

Community Coach

Bus service between Northern New Jersey and New York <u>coachusa.com/community</u> (800) 877-1888

Olympia Trails

Local bus service in Essex, Hudson & Union Counties coachusa.com/olympia (877) 894-9155

Rockland Coaches

Bus service between Bergen County and New York <u>coachusa.com/onebus</u> (201) 263-1254

Septa

Bus/rail service between New Jersey and Pennsylvania septa.org (215) 580-7800

Suburban Transit

Local/commuter bus service between Mercer & Middlesex Counties and New York (800) 222-0492 coachusa.com/suburban

Trans-Bridge Lines

Bus service between Pennsylvania, New Jersey and New York <u>transbridgelines.com</u> (908) 730-6552





SENIOR DRIVER SAFETY CLASSES

AAA Northeast provides senior driver safety classes. The **AAA Driver Improvement** course provides techniques to compensate for changes associated with aging as part of a thorough review of the rules of the road, with an emphasis on safety instructions and defensive driving practices. Upon completion of the course, students receive a **Certificate of Completion** entitling them to a discount on automobile insurance. If applicable, two points will also be deducted from their Motor Vehicle record. To remain eligible for this discount, students must repeat the course every three years.

To view a list of available courses in Essex, Morris and Union counties, please visit www.AAA.com/driverimprovement or call (973) 245-4860.

AUTOMOBILE INSURANCE REDUCED CHARGE

Basic automobile insurance is **mandatory** in New Jersey and available to all drivers. The type and cost of that coverage can vary. Insurance companies may, if they so choose offer a discount on automobile insurance policies for NJ drivers 65 or over. For further information, please contact your insurance company.

MOTOR VEHICLE REGISTRATION FEES

All participants of the Pharmaceutical Assistance to the Aged and Disabled (PAAD), LIFELINE, or Supplemental Security Income (SSI) programs are eligible for discounted registration fees.

To claim the exemption, present a copy of your current PAAD card, SSI card or proof of Lifeline eligibility. The card must be in the name of the vehicle owner.

• If you need assistance, or have further questions about this program, please call Motor Vehicle Services at 1+(888) 486-3339 or (609) 292-6500.



ZEW JEK

NEW JERSEY DRIVER REHABILITATION SPECIALISTS

Drivers with special medical considerations may benefit from the help and advice of a driver rehabilitation specialist. These specialists provide numerous services:

- Evaluation of a driver's capabilities in physical and cognitive terms.
- Special training and vehicle outfitting with adaptive equipment for drivers with medical conditions and disabilities.
- Rehabilitation services for individuals with an illness or injury that has impaired their driving.

Please contact the program for pricing information.



NEW JERSEY DRIVER REHABILITATION SPECIALISTS

As a courtesy, the Motor Vehicle Commission (MVC) maintains the following list of licensed driver rehabilitation specialists:

Bacharach Institute for Rehabilitation

61 West Jimmie Leeds Road P.O. Box 723 Pomona, NJ 08240

Contact:

Claire McLaughlin, OTR, CDRS **Phone**: (609) 748-6866 **Fax**: (609) 652-9581

Kessler Institute for Rehabilitation

300 Market Street Saddle Brook, NJ 07663

Contact:

Beth Rolland, OTR, CDRS Phone: (201) 368-6072 Fax: (201) 368-6075

Kessler Institute for Rehabilitation

1199 Pleasant Valley Way West Orange, NJ 07052

Contact:

Rich Nead, CDRS

Or

David Massler, COTA, DRS **Phone**: (973) 731-3900 x2322

Fax: (973) 243+6842

Moss Rehab Driving School

201 Old York Road Jenkintown, PA 19046

Contact:

Dan Basore, CDRS

Ur

Lynne Mason, OTR, CDRS Phone: (215) 886-7706 Fax: (215) 886-7709

JFK Johnson Rehabilitation Institute at JFK Health System

65 James Street P.O. Box 3059 Edison, NJ 08818-3059

Contact:

Katie J. Hutzayluk, MS OTR/L, CDRS or Brigitte A. Muehlbauer, MS OTR/L,

CDRS

Phone: (732) 321-7056 **Fax**: (732) 205-1463

St. Lawrence Rehabilitation Center

www.slrc.org

2381 Lawrenceville Road Lawrenceville, NJ 08648

Contact:

Carrie Monagle, OTR, CDRS **Phone**: (609) 896-9500 x2494

Fax: (609) 896-0698

Health South Rehabilitation Hospital

14 Hospital Drive Toms River, NJ 08755

Contact:

John G. Kenney, OTR, CDRS **Phone**: (732) 505-5208





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NEW YORK TRANSPORTATION RESOURCES FOR SENIORS

AAA'S DRIVER LICENSING POLICIES AND PRACTICES DATABASE

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Go to **lpp.seniordrivers.org/lpp/** to learn more.

NY DRIVER RE-EVALUATIONS

The purpose of the driver re-evaluation program is to allow a driver to show he or she is qualified to drive. DMV will not remove driving privileges based on age or based on any standard except driving ability.

More information is available through the NY DMV at:

New York State Department of Motor Vehicles (DMV)
Attn: Driver Improvement Bureau
6 Empire State Plaza
Albany, NY 12228
dmv.ny.gov

ABOUT DRIVER RE-EVALUATIONS

For the benefit of highway safety, the DMV can require an evaluation of a driver whose skills and abilities are in doubt. The DMV will examine reliably reported information to determine if a driver needs to be re-evaluated. The best indicator of driving skills and abilities is the performance of the driver on the highway.

Two of the most important performance abilities for drivers of all ages are:

- 1. The ability to see hazards clearly.
- 2. The ability to respond quickly to changes in driving conditions.





NY DRIVER RE-EVALUATIONS, CONTINUED

WHEN CAN A DRIVER BE RE-EVALUATED?

New York State Vehicle & Traffic Law Section 506 (1) states: "If the Commissioner has 'reasonable grounds' to believe that a person holding a license is not qualified to drive a motor vehicle, the Commissioner may require such person submit to an examination to determine their qualifications."

WHAT ARE "REASONABLE GROUNDS"?

"Reasonable grounds" means that the DMV must have a "specific reason" related to driving performance why a driver needs to be contacted for a driving re-evaluation.

A "specific reason" is a driving incident, behavior, action or other cause reported to the DMV by a physician, a police officer, or someone who knows or observed the driver.

How is a Re-evaluation Request Sent to the DMV?

DMV receives reports that a driver may have a medical condition that affects his or her ability to operate a motor vehicle safely from:

- Police officers by form DS-5 (Police Agency Request for Driver Review).
- Physicians by form DS-6 (Physician's Request for Driver Review).
- Concerned individuals by form DS-7 (<u>Request for Driver Review</u>).

If an individual submits a **Request for Driver Review** form, it must include their **name** and **signature**.

Note: The DMV DOES NOT accept re-evaluation requests by phone or by email.

Forms are mailed to:

Medical Review Unit NYS DMV 6 Empire State Plaza, Room 337 Albany, NY 12228



NY DRIVER RE-EVALUATIONS, CONTINUED

WHAT HAPPENS AFTER THE MEDICAL REVIEW UNIT RECEIVES A RE-EVALUATION REQUEST FORM?

- The Medical Review Unit forwards the form to the DMV *Testing and Investigation Unit* in the area where the driver resides.
- A license examiner from the DMV Testing and Investigation Unit reviews the form to determine if there is a reason to re-evaluate the driver.
- If the examiner determines that there is a valid reason, the DMV examiner sends the driver a certified letter providing the following details:
 - o The driver in question is requested to come to the DMV office for an interview.
 - The reason for the interview.
 - What items and information to bring to the interview.
 - o If the driver in question does not appear for the interview, the DMV will suspend the driver's license.
 - o A vision test is required.

The letter also may indicate the driver is required to bring one or more of the following:

- o A Physicians Statement form (MV-80) completed by a doctor.
- o A registered and inspected vehicle.
- A driver with a valid driver's license.

Vision Test Options:

- The driver can either take the vision test at the interview or bring a <u>Vision Test Report</u> form (MV-619) completed by a vision care professional.
- If your vision care professional is enrolled in the DMV Vision Registry, the professional will
 notify you that your test results will be entered electronically and you will not need a
 Vision Test Report.

The Physician's Statement must include:

- A statement that the driver is a patient of the doctor.
- The names of medicines the doctor has prescribed for the patient.
- If the patient suffered any loss of body control, awareness or unconsciousness due to this condition.
- The doctor's professional opinion of the patient's ability to drive.



NY DRIVER RE-REVALUATIONS, CONTINUED

WHAT HAPPENS AT THE INTERVIEW?

The DMV license examiner will:

- Explain the information that was received and allow the driver to respond to the information.
- If a **Physicians Statement** (MV-80) is required, the license examiner will review this form as well.
- Based on the interview and test results, the license examiner will determine the next steps.
- The license examiner can also require the driver to:
 - o Take a Road Sign/Written Test
 - o Take a Driving Skills Test

THE DRIVING TEST

The re-evaluation driving test is the same road test a new driver takes to qualify for a driver's license. If a driving test is required, it includes:

- Driving safely in traffic
- Left turns and right turns
- A three-point turn
- Parallel parking

IF	Then
A Physician's Statement is required and the driver does not bring an acceptable Physicians Statement to the interview,	The DMV will suspend the driver license until an acceptable Physicians Statement is submitted.
The Physician's Statement indicates the driver is not medically fit to drive,	The driver's license will be suspended.
The driver does not appear for the interview,	The DMV will suspend the driver's license until the driver appears.
If the driver fails the Vision Test or the Road Sign/Written Test,	The DMV suspends the driver license until the driver can pass the required test.
The driver cannot pass the requested driving test,	The DMV will immediately revoke the driver license.
	 The driver may want to consider the services of a Driver Rehabilitation Specialist to requalify for licensure in the future.



NY DRIVER RE-EVALUATIONS, CONTINUED

How to Requalify for Licensure from a re-evaluation revocation?

A driver's license revocation resulting from a re-evaluation does not need to be permanent.

To requalify for a new driver license, the driver must:

- Wait at least 30 days from date of revocation to reapply for a driver's license.
- Apply for a Learner's Permit at your local DMV Office (written test is waived)
- Pass a Vision Test
- Take a 5-hour Pre-licensing Course
- Pass a Road Test

If the driver qualifies and passes the road test, the DMV issues a new driver's license and the driver is on probation for six months from the date of the road test.

During the six-month probation period, the driver's license is suspended if:

- The driver is convicted of a violation for speeding, reckless driving or following too closely, or
- The driver is convicted of any two other moving traffic violations.

ARE THERE OTHER REASONS A DRIVER CAN BE RE-EVALUATED?

The DMV has an **accident re-examination program** that identifies drivers who have been in three or more reportable accidents within an 18-month period.

- The program includes drivers of all ages.
- A reportable accident is any accident in NYS that causes a fatality, a personal injury or damage over \$1,000 to the property of any one person.
- The DMV sends the driver a letter to come to a DMV office for an interview and for possible eye, written and road tests.



DRIVER EVALUATION / REHABILITATION PROGRAM

Here is a list of various Driver Rehabilitation Companies to assist in improving a driver's safe driving ability. AAA Northeast and the New York State Occupational Therapy Association do not endorse any of these specialists.

Fitzgerald Driving School

1350 Deer Park Avenue North Babylon, NY 11703

Contact:

Richard Sanzano (631) 667-9642

Abilities, Inc.

Adapted Driver Education

201 I.U. Willets Road Albertson, NY 11507

Contact:

Edward Colverd (516) 465-1506

Burke Rehabilitation Hospital

785 Mamaroneck Avenue White Plains, NY 10605

Contact:

Outpatient OT (914) 597-2326

Eastern Suffolk BOCES

375 Locust Avenue Oakdale, NY 11769

Contact:

Steven Paget (631) 244-5886

Cognitive and Driver Rehab Services

38-25 52nd Street Sunnyside, NY 11104

Contact:

Rosamond Gianutsos (718) 457-7483

James J Peters VA Medical Center

130 West Kingsbridge Road Bronx, NY 10468

Contact:

Pascal Pierre (718)584-9000 ext. 1313

Helen Hayes Hospital

51 – 55 Rte 9W West Haverstraw, NY 10993

Contact:

Eileen Szysh, OTR Lynn Matthes, OTR (845) 786-4460 szyshe@helenhayeshosp.org

Meltzer's Driver Training Center

44 Dorothy Heights Wappingers Falls, NY 12590

Contact:

Matthew Meltzer (845) 297-3966 MDTCCDRS@aol.com www.drivingacar.com

Veterans Administration Hospital at Castlepoint

Castlepoint, NY 12511

Contact:

Maura Timm (845) 831-2000 ext.5853 Maura.timm@med.va.gov





DRIVER EVALUATION / REHABILITATION PROGRAM, CONTINUED Driver Rehabilitation of the Hudson Phelps Memorial Hospital Valley, LLC 755 North Broadway 110 Main Street Suite 2E Sleepy Hollow, NY 10591

Contact: Mary Beth Meyer (845) 454-4336

Hur28@aol.com

Poughkeepsie, NY 12601

Contact: Marlo White (914) 366-3705

HELPFUL INFORMATION TO KNOW:

Occupational Therapists: Occupational Therapists are not required by law to report the results of a driver evaluation to the DMV and will not do so without written consent. It is the responsibility of the driver to report any potentially disabiling condition to the DMV.

Physicians: New York state laws do not require physicians to report impaired drivers.

Insurance Policies: Insurance typically does not cover the cost of driver rehabilitation/ evaluation by an occupational therapist. Please note that evaluations are \$200-400/hr. or \$100/hr. for rehabilitation.





TRANSPORTATION ALTERNATIVES FOR SENIORS

NASSAU COUNTY SENIOR TRANSPORTATION RESOURCES

Able-Ride/Paratransit Program	(516) 228-4000 <u>nicebus.com</u>
American Public Transportation Association	(202) 496-4800 apta.com/resources
CHOICE Medical Transport	(631) 342-8888 www.choicemedicaltransport.com
City of Glen Cove	(516) 676-6182
City of Long Beach	516) 431-1000 ext. 326
Friends in Service to Humanity (FISH) New Hyde Park & Garden City Residents	(516) 692-2123
Friends in Service to Humanity (FISH) Wantagh & Bellmore Residents	(516) 861-6032 wantagh.li/fish
Jewish Association for Services for the Aged (JASA) Long Beach Residents (Medical)	(516) 897-1895 longbeachny.gov Search JASA Medical Transportation
Long Island Rail Road	(516) 822-5477 <u>mta.info/lirr</u>
Medicaid Transportation for Nassau (Medical)	516) 433-1660
Oyster Bay Senior Community Service Center (Oyster Bay Residents)	(516) 922-6422
TLC Transportation	(631) 467-1122 <u>tlctransport.com</u>
Town of Hempstead	(516) 485-8100
Town of Oyster Bay	(516) 797-7900

Continued on next pae



NEW YORK

TRANSPORTATION ALTERNATIVES FOR SENIORS, CONTINUED

SUFFOLK COUNTY SENIOR TRANSPORTATION RESOURCES

American Public Transportation Association	(202) 496-4800 apta.com/resources
CHOICE Medical Transport	(631) 342-8888 www.choicemedicaltransport.com
Long Island Rail Road	(516) 822-5477 <u>mta.info/lirr</u>
Medicaid Transportation for Suffolk (Medical)	(866) 952-1564
Road to Recovery (Transportation for individuals with cancer)	(631) 436-7071 cancer.org
Suffolk County Accessible Transportation (SCAT)	(631) 738-1150 www.sct-bus.org/scat.html
TLC Transportation	(631) 467-1122 tlctransport.com
Town of Babylon	(631) 422-7618
Town of Brookhaven	(631) 451-6126 <u>Town of Brookhaven</u>
Town of East Hampton	(631) 324-4443
Town of Huntington	(631) 427-8287 <u>Town of Huntington</u>
Town of Islip	(631) 224-5686
Town of Riverhead	(631) 722-4444 ext. 290 <u>Town of Riverhead</u>
Town of Shelter Island	(631) 749-1059 <u>Town of Shelter Island</u>
Town of Smithtown	(631) 265-8811 smithtownny.gov
Town of Southampton	(631) 728-1110





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RHODE ISLAND SENIOR TRANSPORTATION RESOURCES

AAA'S DRIVER LICENSING POLICIES AND PRACTICES DATABASE

This AAA website is designed to provide "one stop shopping" for information on state driver licensing policies and practices affecting older and medically-at-risk drivers.

Go to **lpp.seniordrivers.org/lpp/** to learn more.

TRANSPORTATION SERVICES IN THE CITY OR TOWN WHERE YOU LIVE

Many Rhode Island cities and towns provide transportation for seniors and adults with disabilities for shopping and errands, as well as for other destinations and purposes. Individuals should check with their local city or town to get information about transportation services. You can also call your local senior center to find out about non-medical transportation offerings.

RI PUBLIC TRANSIT AUTHORITY (RIPTA)

265 Melrose Street Providence, RI 02907 Website: ripta.com

RIPTA BUS PASS PROGRAM FOR SENIORS AND PEOPLE WITH DISABILITIES

Low-income persons with a disability or age 65 and above may ride free of charge with a RIPTA No Fare ID Pass.

All other persons age 65 and above or with a disability, upon presentation of a RIPTA Senior/Disabled ID Pass or a Medicare ID Card:

- Pay full fare during RIPTA weekday, peak hours of service:
 - o 7:00 a.m. to 9:00 a.m.
 - o 3:00 p.m. to 6:00 p.m.
- Pay 1/2 fare all other times .

For more information on how to apply, please call (401) 784-9500 ext. 604.





HODE LAND

TRANSPORTATION SERVICES IN THE CITY OR TOWN WHERE YOU LIVE, CONTINUED

RIDE PROGRAM

The RIde Program provides transportation services to individuals who are 60 years of age and older and for adults with disabilities under 60 who meet certain criteria.

- Transportation is generally available weekdays from 10:00 a.m. to 2:00 p.m. for doctors'
 appointments, therapy, medical tests, adult day care, kidney dialysis, cancer treatments
 and congregate meal sites for lunches.
- There is small fee per ride. Adult day service clients and people who have Medical Assistance (Medicaid) are not charged any fees.
- Reservations should be made at least seven (7) business days in advance of an appointment. RIde transportation can be booked Monday through Saturday from 8:30 a.m. to 4:30 p.m.
- For reservations and information on the RIde Program, please call: **(401) 461-9760** or **1+(800) 479-6902**.

SOUTHERN RHODE ISLAND VOLUNTEERS/ SENIORS HELPING OTHERS

Seniors Helping Others is a volunteer organization that provides transportation to medical, dental, and therapy appointments, among other services.

For more information, call (401) 789-2362 ext. 107 or check www.southernrivol.org

RI EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES

For people who are enrolled in the **RI Medical Assistance Program** and who cannot use any of the services above, please call **RI Medical Assistance Customer Service** at:

- (401) 784-8100 for in-state calls and long distance calls.
- 1+(800) 964-6211 for in-state toll calls.



THE DMV REEXAMINATION

A DMV reexamination is a required examination reevaluating a person's driving skills based on one or more factors, including the driver's physical or mental condition, or <u>driving record</u>. A DMV reexamination may be recommended by a family member, physical or emergency medical technician, or peace officer. Other times, information in your license renewal application or on your driving record may prompt a reexamination.

- Citizens may report incompetent drivers to the DMV by calling: (401) 462-0802.
- Physicians can report of their doubts on a driver's abilities by writing to:

Rhode Island Traffic Tribunal 670 New London Ave Cranston, RI 02920 (401) 275-2700

The reexamination involves the immediate evaluation of an individual by a DMV authorized officer. It consists of an interview, and may involve a vision test, a written test, and/or a driving test. To prepare for the test, many older drivers choose to enroll in a driver's education program or driving school for seniors to brush up their skills. Following the reexamination, the hearing officer will decide whether any action should be taken regarding your driving privilege, such as restrictions, probation, suspension or revocation.

THE RESTRICTED DRIVER LICENSE

Sometimes, a physical or mental condition can impair a driver's ability to operate safely a motor vehicle. The most common of these conditions is poor vision, but others, which may be age-related, include cognitive skills like memory, coordination and flexibility. In some circumstances, older drivers may have a restriction placed on their driver license. The types of restrictions vary based on the results of the vision test, driving test, and the driving examiner's assessment. A restricted driver license is intended to ensure that you are driving within your abilities.

Some of the most common license restrictions are those that:

- Require eyeglasses, corrective contact lenses, or bioptic telescopic lens to be worn at certain times.
- Permit driving from sunrise to sunset only, or prohibit driving during rush hour.
- Restrict the geographical area in which a person is permitted to drive, or prohibit freeway driving.
- Require special mechanical devices, or an additional side mirror on the vehicle.
- Require extra support in order to ensure a safe and correct driving position.





RHODE LAND

RHODE ISLAND DRIVER EVALUATION SERVICES

RHODE ISLAND HOSPITAL

Rhode Island Hospital provides pre-driving clinical and computerized simulation assessment.

Rehabilitation Services, OT/PT

Coro Building Suite 1300 One Hoppin Street Providence, RI 02903

Contacts:

Laura Richard & Sue Martin (401) 444-5178







MOBILITY PLAN WORKSHEET

DATE:					
This plan will outline the transportation requirements of					
PERSONAL TRANSPO	ORTATION NETWOR	RK			
Friend/Family Name Phone Availability Likely Destinations					



LOCAL COMMUNITY TRANSPORTATION SERVICES

Please note any additional resource in your community after contacting the local town/city hall and/or senior center.

Transport Options	Contact Details (name/phone)	Areas Serviced	Days & Hours Available	Costs
Public Bus Service				
Local Paratransit				
Senior Transport				
Taxi or Hired Driver				
Other				





MY TRANSPORTATION NEEDS

Please list transportation requirements that will help maintain lifestyle as far as possible. Be sure to focus on your physical, emotional, and spiritual needs.

Activity	Time & Frequency	Location	1 st Choice	2 nd Choice
Doctor Appointments				
Pharmacy Visits				
Grocery Shopping				
Other Shopping				
Faith-Based Activities				
Social Activities				
Gym Visits				

